

CASELLA RECALIBRATION AND REPAIR FORM

We no longer issue Return Material Authorization Numbers. Simply fill out the form below and include a copy of it in the shipment with your equipment. If required, please also complete and include the Instrument Decontamination Form with the shipment, typically required for sampling pumps and Microdust Pro monitors.

Our address for all returns is as follows:

Casella CEL, Inc.
Attn: Service Department
415 Lawrence Bell Drive, Unit 4
Buffalo, NY 14221

There is a minimum Evaluation Fee equal to 60% of the Calibration Cost that applies to all instruments, except pumps, returned to Casella CEL, Inc. For pumps, the minimum Evaluation Fee is \$100.00 per pump. Evaluation Fees are waived if the instrument is calibrated or have any repairs done.

Contact Name:		Phone:	
Company:		Email:	
Ship to Address:		Bill to Address:	
		(If different)	
Return Ship Method: (FedEx or UPS) (Gnd, 2day, 1day, 1dayAM) and Acct# (otherwise prepaid and added)		Payment Method: (PO#, CC) (We can call you for credit card information)	

Work Requested		Service Requested		Pricing Requested	
Calibration Only	<input type="checkbox"/>	Standard Service (Typically 2 weeks)	<input type="checkbox"/>	No estimate needed	<input type="checkbox"/>
Repair & Recalibration	<input type="checkbox"/>	Rush Service (72 hours turn-around) (\$50 additional per instrument)	<input type="checkbox"/>	Estimate needed before any Service	<input type="checkbox"/>
Repair Only	<input type="checkbox"/>			Estimate needed before Repair only	<input type="checkbox"/>

Instruments Being Sent:

Model	Serial Number	Description of the Problem

Questions To: 800-366-2966 or Info-US@CasellaSolutions.com